

PORT AUTHORITY

You are requesting to port a Mobile Service number for use with Think Mobile.

You declare that you have the contractual right to this Mobile Service number and as such are authorised to request porting of this number.

You acknowledge that you have been advised that by porting this Mobile Service number:

1. the service and/or related services associated with that number may or may not be disconnected from the losing service provider and may result in finalisation of the account for that service;
2. although you may have the right to port this Mobile Service Number, there may be costs and obligations associated with the existing Mobile service and porting the Mobile Service Number;
3. You may or may not be in an existing contract with the Current Service Provider; and
4. The contract may or may not include an obligation to make early termination payments to the current Service Provider.

You authorise the Mobile Service Number(s), the Gaining Network Provider and the Service Type to be disclosed to other Network Service Providers, Portability Service Providers and Financial Institutions for the purposes of routing of calls and SMS messages to the Mobile Service Number(s) after porting activity, for customer and network fault management, complaint handling, and to prevent fraud and assist in fraud investigations.

You acknowledge that you have been advised by Think Mobile that if you continue to use the existing handset, it may need to be unlocked and/or reprogrammed prior to porting.